



2020

KEEPING OUR NEIGHBORS  
WARM, DRY AND SAFE



IMPACT REPORT





# 2020

## THE YEAR TO ADAPT

What a year for our organization to live into its name.

### COMMUNITY

At a time when many felt isolated from community, we found unique ways to still help our community. Without volunteers, we remained impactful while staying safe.

### HOUSING

During this year, our homes became our sanctuaries, and we all realized the importance of having a warm, dry and safe home to shelter in.

### SOLUTIONS

As an essential business at the beginning of the pandemic, our team continued to work to make homes safe to live in. We replaced roofs, installed access ramps, built handrails and assisted with new construction.

In these unprecedented times, Community Housing Solutions was able to adapt and find ways to continue to live into its mission to make Guilford County homes warmer, drier and safer by providing repairs and ownership opportunities to low-income homeowners.

**123**  
HOMES REPAIRED



**21**  
RAMPS CONSTRUCTED

**208**  
INDIVIDUALS SERVED



**5**  
NEW HOMES



CHS built affordable, attractive, energy-efficient homes in High Point and Greensboro. Two homes were built where homes were destroyed by the 2018 tornado in East Greensboro.

*We now have a place to sleep and at this time, a place to shelter is the most important.*



**156**  
VOLUNTEERS  
contributing 3,703 hours

\*CHS typically uses more than 800 volunteers contributing more than 10,000 hours. Despite reduced volunteer labor, we were still able to repair 123 homes.

MAKING GUILFORD COUNTY HOMEOWNERS

**WARMER DRIER SAFER**  
WITH REPAIRS AND OWNERSHIP OPPORTUNITIES

**90%**

NOTICED IMPROVEMENT  
IN ACTIVITIES OF DAILY  
LIVING

**81%**

BELIEVE REPAIRS OR  
MODIFICATIONS  
PREVENTED A FALL

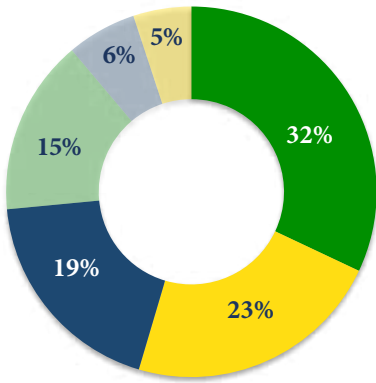
**96%**

WERE SATISFIED OR  
EXTREMELY SATISFIED WITH  
REPAIRS AND STAFF

*I was not able to leave my home until this ramp was installed. Last year I fell going down the stairs outside of my home. Now I can get in and out of my home safely.*

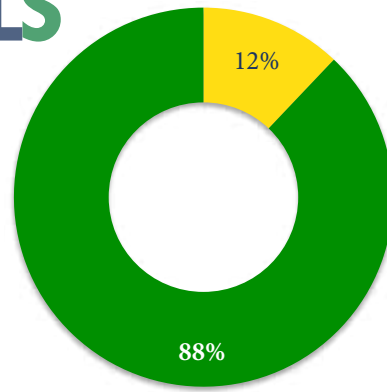


# FINANCIALS



## Income

- Government
- Foundations
- Businesses
- Program Income
- Faith/Civic Organizations
- Individuals



## Expenses

- Home Repair & New Construction
- General Operating



*Thank you for caring for our neighbors and helping slowly change the distribution of wealth so that hopefully one day everyone will have some financial security to pass on. Homeownership is definitely a beginning.*

Carrie Little, The David and Claudia Babb Reich Family Foundation



This is what CHS is all about ... working with and for our Guilford County neighbors who need homes that are warmer, drier and safer. We are grateful to all who supported us during this unprecedented year as we learned to adapt yet still live out our mission.

