

# COMMUNITY HOUSING SOLUTIONS 2019 IMPACT REPORT



**WARMER • DRIER • SAFER**



Named 2019 Nonprofit of the Year by  
the Guilford Nonprofit Consortium

# REBUILDING HOMES. RESTORING HOPE.



**807**  
*volunteers used*  
**9997**  
*hours served*

This equates to  
**\$241,827.43**  
investment of time  
by volunteers  
converted to dollars.  
(\$24.19/hour for state of NC)

**232**  
*repairs made*  
**158**  
*families served*

**C**ommunity Housing Solutions (CHS) works to preserve homeownership in Guilford County through home repairs and home construction. We **provide home repairs** to qualifying families who own their homes and who are below specific income levels. In 2019, CHS invested \$1,325,000 in preserving homeownership.

In the East Greenboro neighborhoods and the Southside and Cedrow neighborhoods in High Point, **we are building new homes** on vacant lots and rehabilitating existing properties.

**In 2019, we built and sold five homes.**

With our emphasis on home repairs and affordable homeownership, we are **rebuilding homes, restoring hope** and keeping our neighbors **warmer, drier, and safer**. This is possible because of the many volunteers who support our work for people who are not physically or financially capable of doing the work themselves. A days work for a volunteer can make a life-long change for one of our homeowners.

**other notable 2019 accomplishments**

**AWARDED**  
2019 nonprofit of the year  
by the Guilford Nonprofit  
Consortium

**COMPLETED**  
our 1000th home repair  
in Guilford County



## WE MAKE HOMES WARMER.



CHS provides repairs that make homes warmer. By air sealing the home, adding insulation, repairing heating ductwork, or replacing an inefficient heating system, CHS is able to lower utility costs, resulting in an average savings of 25% per month for the homeowner. CHS replaced Ms. Rosa Lee Brown's 21-year old heat system. The system had been serviced every year, but it was no longer producing heat leaving the house

very cold. Ms. Brown shared, "Now I can just put my finger on the button and my heat comes on. It's wonderful. It feels so good to walk out in the morning and come home to a warm house."

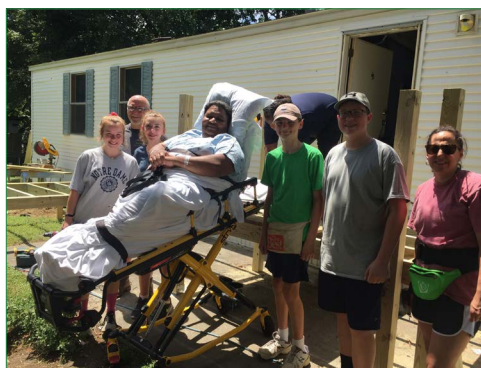
## WE MAKE HOMES DRIER.



CHS provides repairs that make homes drier. By eliminating mold and mildew conditions in the home, medical expenses are reduced. Ms. Margaret Blackwell is an 80-year old widow who has lived in her home in Northeast Greensboro for 60 years. In her home, cabinets, countertops and plumbing were removed in the kitchen. The sink had been leaking into the crawlspace for months. With

our staff and volunteers, we were able to make this home drier for Ms. Blackwell. "I can't thank you enough for the help with these repairs," she said. "I have been so anxious about the water leaking and my high water bills. Now I will have better living conditions and a peace of mind about the safety of my home."

## WE MAKE HOMES SAFER.



CHS provides repairs that make homes safer. This includes accessibility modifications that address safety issues in the home, reducing the risk of falls. Mr. Bruce Scotton is a pastor in Whisett who lost his leg after developing a bone infection during a common knee replacement surgery. Because he was in a wheelchair, it became very difficult for Mr. Scotton to safely leave his home for work and

appointments. Thanks to Ramp-A-Thon and the group from Catholic Heart Workcamp, Mr. Scotton now has a ramp. With a restored hope, Pastor Scotton can now safely enter and exit his home, greatly reducing his chances of falling and hospital visits.

## WHAT OUR HOMEOWNERS SAY:

# 96%

*of homeowners are satisfied or very satisfied with staff and volunteers*

# 96%

*of homeowners are satisfied or very satisfied with the repair*

# 84%

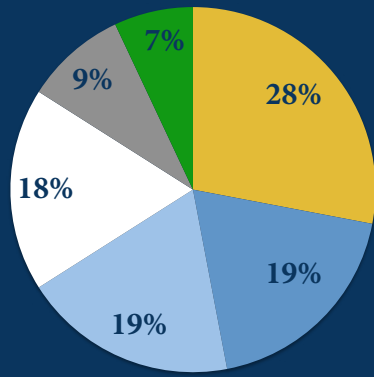
*of homeowners are more confident with Activities of Daily Living since the repair*

# 74%

*of homeowners feel the repairs have prevented a fall*

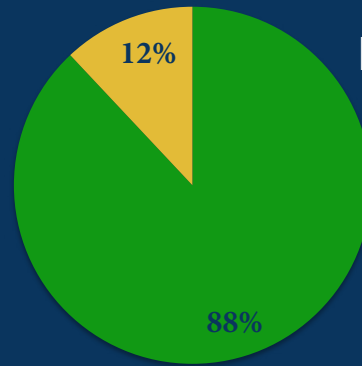
“I can't thank you enough for the help with these repairs. I have been so anxious about the water leaking and my high water bills. Now I will have better living conditions and a peace of mind about the safety of my home.” ”

# FINANCIALS



## INCOME

- Government
- Businesses
- Program Income
- Foundations
- Individuals
- Faith/Civic Organizations



## EXPENSES

- Home Repair and New Construction
- General Operating

“ Since CHS made the repairs, my water bill has gone from \$100 a month to no more than \$30 a month. That savings of \$840 a year will make a big difference in my life. ”

## HOW YOU CAN HELP

In 2020, Community Housing Solutions has the goal of **serving 185 families with 260 home repair projects**. Community support is what will make this possible. You can help by:

- Making a donation so that we can help more people in Guilford County. Donate at [www.chshousing.org](http://www.chshousing.org).
- Organizing a group to volunteer.
- Donating construction tools or materials.
- Liking us on Facebook so you can read about our success stories and the impact we are having on homeowners in Guilford County.
- Signing up to receive our E-Newsletter twice a month.



For more information on how you can help Community Housing Solutions continue to make an impact in Guilford County, call 336-676-6986.



PO Box 3341, Greensboro, NC 27402 • 336-676-6986 • [www.chshousing.org](http://www.chshousing.org)  
 Located in the Greensboro Housing Hub at 1031 Summit Ave. Greensboro, NC 27405